



Frequently Asked Questions for REACH, a facility for Alameda County youth ages 11 to 24, which offers no-cost Recreation, Education, Arts, Career, and Health programs plus childcare and food distribution services.

Become a Member!

How can I (or my child) join?

It's easy! Check out the [Join](#) page on our website reachashland.org and fill out the membership application. Then call (510) 481-4551 for an appointment for yourself (or your child). We look forward to meeting you!

Do I have to pay anything?

Almost everything at REACH is no cost. Some of the services offered by the Fuente Wellness Center and Kidango have very low costs associated with them.

What is the age range for members?

Youth can be members from ages 11 through 24 years old.

Membership Benefits

How do I find out what services and programs are available now?

Check out the [Home](#) page for Programs and Services and see what's being offered in the current Session.

Are there job opportunities for REACH members?

Bay Area Community Resources (BACR) provides REACH members with paid professional development trainings, externships, and 1:1 career counseling. Check out the [Career section on our Programs & Services page](#) or give us a call at 510-481-4551 to learn more.

Is The Bite Cafe free?

The Bite is currently closed for redevelopment; we will announce when it opens again!

If I am a member, can I still get services after I turn 24?

You can access programs and services until you turn 25. After your 25th birthday, our staff will connect you with adult programs and services in Alameda County. Please call us at: 510-481-4551 for more information. We are here to help!

Schedule and Hours

What are the hours of operation?

REACH is open 9am to 7pm, Monday through Friday, except holidays. See the calendar on our [Schedule](#) page.

What are the hours of Sessions?

After-school Sessions run from 3pm to 6:45pm, Monday through Thursday. Summer Sessions run from 11am to 5pm Monday through Friday. See the calendar on our [Schedule](#) page.



Can I just drop in if I'm not a member?

Unfortunately, no. Due to COVID-19 protocols, there are no drop-in programs at this time. However, if you have an urgent need, please call us at 510-481-4551. We are here to help!

Counseling

How do I refer a youth for counseling/therapy?

Please use our online Services Referral Form or give us a call at 510-481-4551 to speak with someone who can connect you to Counseling/Therapy, TAY-Specific Services, and Case Management. We are here to help!

Can members drop in for counseling?

Give us a call first at 510-481-4551. We'll connect you to a counselor.

COVID Safety

What are the current COVID-19 protocols at REACH?

Everyone entering REACH must have a scheduled appointment, wear a face covering, follow specific screening steps, and adhere to 3-foot social distancing. No drop-in programs or services are available currently. See our [COVID](#) page.

If I am vaccinated, do I still have to wear a mask at REACH?

Yes. Wearing face coverings/masks is still an effective preventive health measure and is required at all times within REACH unless eating, drinking, or working alone in a closed space.

What kinds of classes or activities are offered in a Session?

Every Session offers different activities. We are focused on delivering the best programs possible in the areas of Recreation, Education, Arts, Career, and Health. Scroll down on our [Home](#) page to see the offerings for the current Session.

Adult and Community Services

Are there services for adults/parents?

Yes! In addition to twice-monthly emergency food distribution, REACH hosts a select number of partner-provided programs for adults. Please see our [Schedule](#) page to see what offerings are available in the current Session or call us at 510-481-4551 for more details.

Does REACH offer community services?

Yes! If you're an Alameda County youth between the ages of 11 to 24, you have access to no-cost medical, dental, counseling, and food distribution services, even if you're not a member. See our [Community Services](#) page for more details.

Find Us

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